

OFFER FREE CHANGE OF BOOKING - TERMS & CONDITIONS

The [General Terms and Conditions of Sales](#), remain applicable except for the conditions described below which prevail:

Valid:

- This offer is valid for all bookings concluded through <https://www.sunparks.com/> and for all parks.
- This offer is valid for bookings made via our call center, website <https://www.sunparks.com> or on our parks.

Payment for arrivals as from 1/10/2020: the normal payment conditions apply, as stated in our [general terms and conditions](#)

Conditions for modifications :

- You can modify the village, date and/or accommodation type.
- You can modify your booking once, at least 21 days before arrival date.
- This new date and/or new village is subject to availability.
- In deviation of the General Terms and Conditions of Sales, no administrative costs (charge) for the modification of the booking will be charged.
- If the new booking is more expensive, the price difference is charged to you.
- If the new booking is less expensive, the price difference is returned to you through a voucher.
- If you wish to modify your booking, please call our Call Center to modify the booking.
- This offer doesn't apply to cancellation or any other modification.
- Please note for any other modification or any cancellation (including a 2nd change of the same booking and/or modification doesn't concern the village or the date), [the general terms and conditions of Sales](#) will remain applicable to your booking.

Extra re booking flexibility in case of travel restrictions up to 1 day before arrival

We are offering extra flexibility to re book your stay up to one day before arrival to another date/period or destination in case of travel constrictions consisting of:

- Border closing of your country of origin or country of destination;
- Travel restriction issued by your government or the government of your destination;
- Quarantine obligation upon arrival at destination and / or return combined with a negative travel advice issued by your government.

The above mentioned travel restrictions must be communicated on the official website of the government of the country of destination and/or your country. The total amount of the booking will remain the same or could be more expensive. If the new booking is more expensive, the price difference is charged to you.