

# Sunparks De Haan aan zee becomes Center Parcs Park De Haan.

## FAQ:

### **What's happening at the moment?**

We are busy renewing the park. From cottages to restaurants, from the subtropical swimming pool to the indoor play area. Our plan for Park De Haan is to become a true Center Parcs park, with everything that entails.

### **When will Park De Haan open as a Center Parcs park?**

We aim for the Center Parcs flag to be there to greet you from May 2020.

### **When can I book a stay at Center Parcs Park De Haan?**

You will be able to book your stay at Center Parcs Park De Haan from the start of December via the Center Parcs website: [centerparcs.com/gb-en](https://centerparcs.com/gb-en) This is for bookings for arrivals after May 1st 2020.

### **Up to when can I book a stay at Sunparks De Haan aan zee?**

You can still book your stay at Sunparks De Haan aan zee at [sunparks.com](https://sunparks.com) This will apply to arrivals up to and including the end of April 2020.

### **What will change for me as a guest at Park De Haan?**

Center Parcs Park De Haan will continue to be a number one coastal destination, just like Sunparks De Haan aan zee currently is. It will just get better. We are renewing the whole park, from the holiday homes (which will become true cottages) to the restaurants (in a proper Market Dome) and the subtropical swimming pool (which will become a real Aqua Mundo). In short, you will soon get that truly unique Center Parcs feeling in Park De Haan.

### **What will change about the holiday homes?**

All holiday homes will be completely renewed: a new design in fresh colours and natural materials appropriate for a beach destination, including new bathrooms and kitchens. They will also get a new name: cottages. You can choose from Comfort, Premium or VIP categories. The Lakeside cottages will also get a complete makeover.

### **I visit Park De Haan every year. Will I now get Friends benefits?**

Yes. From now the same rules will apply to your Park De Haan booking as for any other Center Parcs park, including attractive Friends benefits.

### **Last year I went to Erperheide, but this year I'm going to Park De Haan. Will I automatically become a Friend?**

Once all the renewals are done, Park De Haan will officially be a Center Parcs park. This means you will be eligible for Friends benefits for these bookings.

### **Can I still use my Sunparks gift vouchers for Park De Haan?**

Yes, you can! Gift vouchers are valid for the park listed on them. This does not matter if the park has changed its name.

### **Can I use my Center Parcs gift vouchers for Park De Haan?**

Yes, you can do that too! Your gift voucher is valid from the moment Sunparks De Haan aan zee changes to Center Parcs Park De Haan. We hope this will happen in May 2020.

**Will staying at Park De Haan be more expensive?**

The honest answer is yes, your stay will be a little more expensive. You get more out of your holiday experience in return however, in the form of renewed cottages, and with three categories to choose from (Comfort, Premium and VIP), you can find the option to suit your budget.

**Will guests be disturbed by the renewals?**

We have made sure that you as a guest will be inconvenienced as little as possible. You are on holiday after all. This is why we split the park into zones, which are then reviewed. For bigger projects we have closed the park for several weeks, so nobody's holiday is ruined.