

House Rules



The Netherlands

These house rules apply to all parks operated by Center Parcs in The Netherlands (in its role as lessor) and apply to the renters of cottages, their party and/or visitors to the parks operated by Center Parcs.

1. Agreements that deviate from the provisions of these rules are only valid if and insofar as they have been expressly recorded in writing between the renter and Center Parcs.
2. The renter, their party and/or visitors to Center Parcs parks are required to behave correctly and refrain from anything that could reasonably cause offence to Center Parcs or visitors.
3. The renter is liable for all damage caused by them, their party or their visitors to persons and/or property of Center Parcs or third parties in the park. The renter is obliged to pay the amount owed to compensate for the damage in response to Center Parcs' first written demand.
4. The renter is not permitted to keep animals in the park that cause nuisance or inconvenience. The same applies to motors, machinery, tools or similar which, in the manager's opinion, may cause a nuisance. Radios or other sound-producing devices should be used in such a way that the sound is not audible outside the rented cottage.
5. The use of drugs and nitrous oxide (other than for culinary purposes) is strictly prohibited. The use of drugs and nitrous oxide (other than for culinary purposes) will result in removal from the park without full or partial refund of the rental fee and any entry fees.
6. The use of - flying - drones is strictly prohibited both in the park and over the park grounds.
7. Center Parcs reserves the right at all times to enter the cottage for inspection and/or to carry out or supervise maintenance work, without being obliged to refund all or part of the rental fees and/or entry fees paid or still to be paid.
8. Due to fire risk, large electric batteries (including batteries for electric bikes and/or scooters) may only be charged under supervision, using the original charger or the charger provided by Center Parcs, in good condition, and in accordance with the manufacturer's instructions.
9. Mechanised vehicles are only permitted on arrival and departure days and may not exceed 15 km per hour on park grounds. Motorcycles, mopeds, bicycles with auxiliary motors etc. are not permitted in the park unless the engine is switched off.
10. Mechanised vehicles with more than two wheels belonging to the renter, their party and/or visitors may not be parked in the park.
11. The renter, their party and/or visitors are obliged to strictly comply with all instructions and regulations issued by or on behalf of Center Parcs in accordance with the intention of these rules - at Center Parcs' sole discretion.
12. Center Parcs and/or the person(s) charged with ensuring compliance with these rules is/are entitled - whether or not after prior warning - to remove from the park and deny access to anyone who fails to comply with or violates any of the provisions of these rules, without being obliged to refund all or part of any rental fees and/or entry fees paid or to be paid.
13. The occupancy of the cottages is strictly limited to the number of persons stated in the booking. Additional occupancy of the cottages is not permitted without payment of the associated charges and subject to the cottage's capacity.
14. Visits by persons from outside the park who are not included in the booking are prohibited. Any visitor wishing to visit the renter will be required to pay a day entry fee. Visits by persons from outside the park who are not included in the booking outside the opening hours of the Market Dome are prohibited.
15. As part of the park's security measures, visual checks of the vehicles and their contents belonging to the renter, their travelling companions and/or visitors may be carried out by Center Parcs and/or the person(s) responsible for ensuring compliance with these rules. These checks can be carried out when entering or leaving the park.
16. The cottages located in the park may not be used as a main residence. The renter must have a permanent residence elsewhere at all times.
17. The renter is obliged to keep the interior and surroundings of the cottage clean and free of waste. The renter is obliged to deposit waste in the designated containers.
18. The renter, their party and/or visitors are obliged to strictly comply with all government and statutory rules that apply in the park. Motorised vessels are not permitted on the water areas in the park. Swimming in the outdoor water is also not permitted unless expressly stated otherwise.
19. Dogs must be kept on a lead at all times outside the cottages. Dog owners should ensure that their dog does its business in the dog toilets provided in the park. If this rule is not observed, the dog owner in question should clean up the faeces themselves immediately.
20. Center Parcs is not liable for loss and/or accidents resulting from participation in activities and/or the use of facilities etc.
21. Renters must be aged 21 or older.
22. Center Parcs has the right at all times to temporarily take buildings and facilities out of use for maintenance work without the renter, their party and/or visitors thereby acquiring the right to a full or partial refund of any rental fees and/or entry fees paid or still to be paid.
23. Center Parcs reserves the right to make changes to the equipment in the park, the execution of the activities, the services to be provided to the renter, their party and/or visitors, and to the prices it charges and the plans it has made or published.
24. Incorrect provision of name and/or address by the renter, their party and/or visitors may result in immediate cancellation of the rental/lease agreement or booking.
25. The renters of the cottages must comply with the specified times of arrival and departure. Deviation from these times may have financial consequences.
26. Smoking (including the use of electronic cigarettes and vapes) in the cottages is prohibited. Smoking is only permitted in the rest of the park in the designated smoking areas.
27. Center Parcs' legal form is an B.V. ('Besloten vennootschap'). Center Parcs reserves the right to change its legal form and to transfer its rights in relation to the park and arising from these House Rules.

House Rules



France

These house rules apply to all parks operated by Center Parcs in France (in its role as lessor) and apply to the renters of cottages, their party and/or visitors to the parks operated by Center Parcs.

- Any agreement which derogates from the provisions expressed in these rules shall be valid only insofar as they have been expressly agreed in writing between the renter and Center Parcs.
- The renter, their party and/or visitors to Center Parcs parks are required to behave in an appropriate manner and to refrain from anything that could reasonably be expected to cause harm or other such detriment to Center Parcs or other visitors during their stay.
- The renter is liable for all damage caused by their own action, or the action of their party or other visitors to any persons employed by Center Parcs and/or property belonging to Center Parcs or third parties in the park. The renter is obligated to pay any sums due upon receipt of a formal request from Center Parcs where the request relates to compensation due as a result of any damage caused to persons or property.
- The renter is not permitted to keep any animals in the park that may cause a nuisance or annoyance within the park. The same also applies to any motors, appliances, equipment or other personal items that, in the opinion of the manager, could cause a nuisance or disturbance within the park. Radios or other sound-producing equipment must be used in such a way that the noise cannot be heard outside of the cottage (the property leased by the renter).
- The use of drugs and nitrous oxide (other than for culinary purposes) is strictly prohibited. The use of drugs and nitrous oxide (other than for culinary purposes) will result in expulsion from the park and waiver of your rights to receive any refund to any sums paid to rent the cottage or any element thereof including any related entry fees.
- The use of drones is strictly forbidden in any area within or above the park.
- Center Parcs reserves the right to enter the cottage at any time to conduct property inspections and/or to carry out or otherwise supervise maintenance works, without being under any obligation to provide a refund to the renter for any sums paid, in full or any part thereof or to defer payment of any sums relating to the rental of the cottage and/or entry fees.
- Due to the risk of fire, charging of electric batteries (including bicycle and/or scooter batteries) is only permitted under supervision. Batteries must only be charged using a manufacturer's charger that is free from defects or a charger supplied by Center Parcs and used in accordance with the manufacturer's instructions.
- No vehicles are permitted to travel at speeds greater than 15 km per hour within the park. Motorbikes, mopeds, cycles with auxiliary power units and other similar vehicles are not permitted in the park unless their engines are switched off.
- No means of transport with more than two wheels, belonging to the renter, their party and/or visitors, may be parked in the park.
- The renter, their party and/or visitors are required to comply strictly with all instructions and guidance issued by or on behalf of Center Parcs, and to act in accordance with the present rules. Compliance with regulations and instructions is determined at Center Parcs' sole discretion.
- Center Parcs and/or any delegated person(s) responsible for ensuring compliance with the present rules is/are authorised, with or without issuance of a prior warning, to remove from the park and/or refuse access to any person who fails to comply with or otherwise contravenes any provision expressed in the present rules, without being under any obligation to refund all or part of the rental sums and/or entry fees paid or yet to be paid by said person.
- Cottage occupancy is strictly limited and should not exceed the number of persons specified in the booking. Over-occupation of the property is not permitted without payment of the corresponding fees and only in circumstances where the cottage occupancy limit would not be exceeded by the inclusion of an additional person or persons.
- Visits by persons not included in the booking are not permitted. Any visitor who visits the renter is required to pay for a one-day pass to the park. Any visits by persons from outside the park, not included in the booking, outside Market Dome opening hours is prohibited.
- Center Parcs and/or any person(s) responsible for ensuring compliance with the present rules may conduct vehicle inspections on any vehicles, including their contents, that are owned by the renter, their party or visitors for the purpose of maintaining park security and safety. The measures described may be carried out on any vehicle entering or leaving the park.
- Under no circumstances may the cottages in the park be used as a main residence by any person. The renter must maintain a permanent residence elsewhere.
- The renter must ensure that the cottage is kept clean and free of waste during their stay. This includes the interior and exterior of the property. The renter must dispose of all waste in the designated containers.
- The renter, their party and/or visitors are under an ongoing obligation to comply with all applicable governmental and legal regulations in force in the park during the rental period. Motorboats are not permitted on any of the park waterways. Swimming in the park is also strictly prohibited, unless otherwise indicated.
- Dogs must be kept on a lead at all times when outside the cottage. Dog owners must ensure that their dogs only relieve themselves in the park's designated dog areas. If this rule is not observed for any reason, the owner of the dog in question must immediately remove the excrement.
- Center Parcs is not liable for any damage and/or accidents that are the result of participation in activities and/or use of the facilities, etc.
- Renter must be aged 18 or over.
- Center Parcs reserves the right at any time to withdraw any buildings and/or facilities temporarily from service for maintenance works. The cessation of any related services during periods of maintenance does not entitle the renter/visitor to a total or partial refund of any rental sums and/or entry fees paid or yet to be paid.
- Center Parcs reserves the right to modify or otherwise change the following: the equipment available in the park; the organisation and execution of activities; the services provided to the renter/visitor as well as the prices charged for said services and the projects carried out or advertised as available.
- Any error in the name and/or address of the renter/visitor may result in the immediate cancellation of the rental agreement and/or reservation.
- All cottage renters must respect the arrival and departure times specified on their original booking. Any deviation from the agreed arrival and departure times may result in financial consequences for the renter, such as penalties or additional fees.
- Smoking (including the use of electronic cigarettes and vaping) is strictly prohibited in all cottages. Smoking is only permitted in designated smoking areas around the park.
- Center Parcs is incorporated as a public limited liability company S.A. (Société Anonyme). Center Parcs reserves the right to change the legal form of the business and to transfer any associated rights relating to the park and this agreement to the new company.

House Rules



Germany

These house rules apply to all parks operated by Center Parcs in Germany (in its role as lessor) and apply to the renters of accommodations, their party and/or visitors operated by Center Parcs.

1. Deviations from the provisions of these rules are only valid if and to the extent that they have been expressly agreed upon in writing between the renter and Center Parcs.
2. The renter, their party and/or visitors to Center Parcs parks are obliged to behave correctly and to refrain from anything that could reasonably cause offence to Center Parcs or its visitors.
3. The renter is liable for any damage caused by them, their party or their visitors to persons and/or property of Center Parcs or third parties in the park. The renter is obliged to pay the amount owed as compensation upon Center Parcs' first written request.
4. The renter may not bring any animals onto the premises that cause disturbance or inconvenience. The same applies to motors, machinery, tools and similar that may cause a disturbance in the manager's opinion. Radios and sound-producing devices should be used in such a way that the sound is not audible outside the rented accommodation.
5. The use and possession of any drugs and nitrous oxide (except for culinary purposes) is strictly prohibited. The use of drugs and nitrous oxide (except for culinary purposes) will result in expulsion from the park grounds without a full or partial refund of the rental fee and any entrance fees.
6. The use of (flying) drones is strictly prohibited both in the park and above the park grounds.
7. Center Parcs reserves the right to enter the accommodation at any time for repair purposes or inspections due to a defect and to perform or supervise necessary repairs.
8. Due to the risk of fire, electric batteries (including batteries for e-bikes and/or scooters) may only be charged under supervision, with the original charger or a charger provided by Center Parcs, in good condition and in accordance with the manufacturer's instructions.
9. Vehicles may not drive faster than 15 km per hour on the park grounds. Driving in the park is only permitted for arrival and departure, or with express permission from the Park Management.
10. Vehicles with more than two wheels belonging to the renter, their party and/or visitors may not be parked in the park. Parking in the streets and bays is expressly prohibited, as it hinders access for emergency vehicles. The bays in the streets are only intended for loading and unloading cars.
11. The renter, their party and/or visitors are obliged to strictly follow all instructions and regulations issued by or on behalf of Center Parcs, in accordance with the purpose of these rules – at the sole discretion of Center Parcs.
12. Center Parcs and/or the person(s) responsible for enforcing these rules are – with or without prior warning – authorised to expel persons who do not comply with or who violate these rules from the park and to deny them entry, without the obligation to refund any rental fees and/or entrance fees paid or still to be paid in whole or in part.
13. The occupancy of the accommodations is strictly limited to the number of people stated in the reservation. The travellers mentioned in the booking confirmation are decisive. Additional occupants are not permitted without paying the corresponding fees and taking into account the accommodation capacity of the accommodation.
14. As part of the park's security measures, Center Parcs and/or the person(s) responsible for enforcing these rules may carry out visual checks on the vehicles and contents belonging to the renter, their party or visitors. Checks are only carried out by the police if there is good cause and a concrete suspicion.
15. The accommodations located on the premises may not be used as a main residence. The renter must always have a permanent residence elsewhere.
16. The renter is obliged to keep the accommodation clean and free from rubbish, inside and out. The renter is obliged to throw waste in the designated containers.
17. The renter, their party and/or visitors are obliged to strictly comply with all governmental and legal regulations applicable in the park. Motorised vessels are not allowed on bodies of water in the park. It is also not permitted to swim in the water outdoors, unless expressly stated otherwise.
18. Outside the accommodations, dogs must always be kept on a lead. Dog owners are obliged to use the dog toilets (if available) in the park. If this rule is not observed or if the park does not have designated dog toilets, dog waste must be immediately removed and disposed of by the dog owner.
19. The renter must be at least 18 years old.
20. Center Parcs has the right at any time to temporarily shut down buildings and facilities for maintenance work, without the renter/visitor thereby being entitled to a full or partial refund of the rental fees and/or entrance fees paid or still to be paid.
21. Center Parcs reserves the right to make changes to the park's facilities, activities, services provided for the renter/visitor, and the prices and plans that Center Parcs creates or publishes.
22. Center Parcs is not liable for damage and/or accidents resulting from participation in activities and/or the use of facilities, etc.
23. If the renter/visitor provides a false name and/or address, this may result in the immediate cancellation of the rental contract or reservation.
24. Renters of the accommodations must adhere to the specified arrival and departure times. Deviation from these times may have financial consequences.
25. Smoking (including the use of electronic cigarettes and vaping) is prohibited in the accommodations. In the rest of the park, smoking is only allowed in the designated smoking areas.
26. The legal form of Center Parcs is a GmbH (Gesellschaft mit beschränkter Haftung). Center Parcs reserves the right to change its legal form and transfer its rights regarding the park and under this contract.

House Rules



Belgium

These house rules apply to all parks operated by Center Parcs in Belgium (in its role as lessor) and apply to the renters of cottages, their party and/or visitors to the parks operated by Center Parcs.

1. Agreements that deviate from the provisions of these rules are only valid if and insofar as they have been expressly recorded in writing between the renter and Center Parcs.
2. The renter, their party and/or visitors to Center Parcs' parks are required to behave correctly and refrain from anything that could reasonably cause offence to Center Parcs or visitors.
3. The renter is liable for all damage caused by them, their party or their visitors to persons and/or property of Center Parcs or third parties in the park. The renter is obliged to pay the amount owed to compensate for the damage in response to Center Parcs' first written demand.
4. The renter is not permitted to keep animals in the park that cause nuisance or inconvenience. Renters must be aged 18 or older.
5. Center Parcs has the right at all times to temporarily take buildings and facilities out of use for maintenance work without the renter, their party and/or visitors thereby acquiring the right to a full or partial refund of any rental fees and/or entry fees paid or still to be paid.
6. Center Parcs reserves the right to make changes to the equipment in the park, the execution of the activities, the services to be provided to the renter, their party and/or visitors, and to the prices it charges and the plans it has made or published.
7. Incorrect provision of name and/or address by the renter, their party and/or visitors may result in immediate cancellation of the rental/lease agreement or booking.
8. The renters of the cottages must comply with the specified times of arrival and departure. Deviation from these times may have financial consequences.
9. Smoking (including the use of electronic cigarettes and vapes) in the cottages is prohibited. Smoking is only permitted in the rest of the park in the designated smoking areas.
10. Silence. The same applies to motors, machinery, tools or similar which, in the manager's opinion, may cause a nuisance. Radios or other sound-producing devices should be used in such a way that the sound is not audible outside the rented cottage.
11. The use of drugs and nitrous oxide (other than for culinary purposes) is strictly prohibited. The use of drugs and nitrous oxide (other than for culinary purposes) will result in removal from the park without full or partial refund of the rental fee and any entry fees.
12. The use of - flying - drones is strictly prohibited both in the park and over the park grounds.
13. Center Parcs reserves the right at all times to enter the cottage for inspection and/or to carry out or supervise maintenance work, without being obliged to refund all or part of the rental fees and/or entry fees paid or still to be paid.
14. Due to fire risk, large electric batteries (including batteries for electric bikes and/or scooters) may only be charged under supervision, using the original charger or the charger provided by Center Parcs, in good condition, and in accordance with the manufacturer's instructions.
15. Mechanised vehicles are only permitted on arrival and departure days and may not exceed 15 km per hour on park grounds. Motorcycles, mopeds, bicycles with auxiliary motors etc. are not permitted in the park unless the engine is switched off.
16. The renter, their party and/or visitors are obliged to strictly comply with all instructions and rules issued by or on behalf of Center Parcs in accordance with the intention of these rules - at Center Parcs' sole discretion.
17. The renter, their party and/or visitors are obliged to strictly comply with all instructions and rules issued by or on behalf of Center Parcs in accordance with the intention of these rules - at Center Parcs' sole discretion.
18. Center Parcs and/or the person(s) charged with ensuring compliance with these rules is/are entitled - whether or not after prior warning - to remove from the park and deny access to anyone who fails to comply with or violates any of the provisions of these rules, without being obliged to refund all or part of any rental fees and/or entry fees paid or to be paid.
19. The occupancy of the cottages is strictly limited to the number of persons stated in the booking. Additional occupancy of the cottages is not permitted without payment of the associated charges and subject to the cottage's capacity.
20. Visits by persons from outside the park who are not included in the booking are prohibited. Any visitor wishing to visit the renter will be required to pay a day entry fee. Visits by persons from outside the park who are not included in the booking outside the opening hours of the Market Dome are prohibited.
21. As part of the park's security measures, visual checks of the vehicles and their contents belonging to the renter, their party and/or visitors may be carried out by Center Parcs and/or the person(s) responsible for ensuring compliance with these rules. These checks can be carried out when entering or leaving the park.
22. The cottages located in the park may not be used as a main residence. The renter must have a permanent residence elsewhere at all times.
23. The renter is obliged to keep the interior and surroundings of the cottage clean and free of waste. The renter is obliged to deposit waste in the designated containers.
24. The renter, their party and/or visitors are obliged to strictly comply with all government and statutory rules that apply in the park. Motorised vessels are not permitted on the water areas in the park. Swimming in the outdoor water is also not permitted unless expressly stated otherwise.
25. Dogs must be kept on a lead at all times outside the cottages. Dog owners should ensure that their dog does its business in the dog toilets provided in the park. If this rule is not observed, the dog owner in question should clean up the faeces themselves immediately.
26. Center Parcs is not liable for loss and/or accidents resulting from participation in activities and/or the use of facilities etc.
27. Center Parcs' legal form is an B.V. (Besloten Vennootschap). Center Parcs reserves the right to change its legal form and to transfer its rights in relation to the park and arising from these House Rules.