

For your information: [Terms and conditions](#) for bookings made between 19/03/2020 and 18/05/2020

OFFER FREE CANCELATION - TERMS & CONDITIONS

The [General Terms and Conditions of Sales](#), remain applicable except for the conditions described below which prevail:

Validity of the offer

- This offer is only valid for new bookings made after 18/05/2020, and before 31/07/2020 with an arrival date before the 30/09/2020
- This offer is valid for all destinations, all origins, Center Parcs.
- This offer is valid for bookings made via our call center, website, Comité d'Entreprise (French market) or on our parks.
- The price offer is based on an adjusted offer of activities and/or facilities at the village.

Payment

- Payment with deposit (credit card only)
 - If you book on the 7th day or more than 7 days before arrival date you have the option to place a deposit by credit card of 10% at booking, with a minimum amount of 50€. The remaining amount needs to be paid by credit card 6 days before arrival date at the latest. You can choose to pay the remaining amount before that time.
 - For bookings made less than 7 days before arrival date you will pay 100% of price at the booking.
- Payment without deposit (all payment methods)
 - The full payment needs to be done at the booking
- The 10% value refers to the total booking, including extras (arrangements and insurance).
- The above payment conditions do not apply to payment with vouchers. Please find the terms and conditions applicable for vouchers here: https://www.centerparcs.eu/in-en/voucher-conditions_ms.

Change booking

- You can modify the village, date or/and cottage type.
- You can change your booking once, at least 7 days before arrival date.
- If you want to modify the arrival date, you can postpone until 1 year after your original booking.
- If you haven't paid the full amount yet, pay the remaining costs at least 6 days prior to arrival date.
- This new date and/or new village is subject to availability.
- In deviation of the General Terms and Conditions of Sales, no administrative costs (charge) for the modification of the booking will be charged.
- If the new booking is more expensive, the price difference is charged to the guest.
- If the new booking is less expensive, the price difference will be compensated in cashback (or if you paid with a voucher, you will receive a voucher for the price difference).
- If you wish to modify your booking, please call our Call Center to modify the booking.

Cancel booking

- For bookings made on the 7th day or more than 7 days before arrival date:
 - Cancellation free of charge possible with total refund for cancellation on the 7th day or more than 7 days before arrival date.
 - Cancellation occurring less than 7 days before arrival date is refunded minus deposit of 10% with a minimum of 50€ (no cancellation costs on top).
 - Those conditions apply equally, no matter the payment method (except for payment with vouchers)

- For bookings made less than 7 days before arrival date:
 - Cancellation occurring less than 7 days before arrival date is refunded minus 10% with a minimum of 50€ (no cancellation costs on top).
 - Those conditions apply equally, no matter the payment method (except for payment with vouchers).

- For customers paying with a digital voucher:
 - In case the booking was entirely made with a voucher, the cancellation generates a new voucher of equivalent amount. Please find the terms and conditions applicable for vouchers here: https://www.centerparcs.eu/in-en/voucher-conditions_ms
 - In case the booking was made partly with a voucher and partly with other payment, the guest gets a new voucher of the total amount of the booking, including the part paid in cash.
 - voucher of full amount for cancellation on the 7th day or more than 7 days before arrival date.
 - voucher of full amount minus 10% (with a minimum of 50€) for cancellation less than 7 days before arrival date.

- If you wish to cancel your booking, please call our Call Center.